



South Western Regional Library Service

Overcoming invisible barriers: working with people with needs we may not be aware of

Wednesday 11 May 2016, Exeter Central Library

http://www.devon.gov.uk/exeter_central_library

Aims for the day:

- To develop awareness of and pool information about good practice within the region and elsewhere in working with people with 'hidden' needs
- To consider how effective our existing provision is, and how this can be improved
- To start to plan how to take this work forwards in our own organisation.

The course is designed for all staff who support library users from every sector, including HE, FE, schools, health, public and specialist.

Programme

- | | |
|-------|--|
| 10.00 | Arrival, registration, coffee/tea |
| 10.30 | Welcome and introductions
Shelagh Levett (Director of SWRLS) |
| 10.40 | Setting the context
John Vincent (The Network – tackling social exclusion) |
| 11.00 | 'Let's talk about young people's mental health'
Sarah Johnson (Disability and Wellbeing Adviser, University of Exeter Occupational Health Service) |
| 11.45 | 'It's good to talk': using technology to give EVERYONE a voice
Virginia Power (University of the West of England) |
| 12.45 | Lunch |
| 1.30 | Recap |
| 1.35 | Supporting individuals with behavioural differences
Sam Harris (BIS-net Service Manager) and Anne Nicklen (a Development Officer working for Somerset Libraries and also mum of a 19 year-old lad who has Asperger's, ADHD & an insatiable appetite for books) |

- 2.15 **Supporting people in the early stages of dementia**
Gina Awad (Dementia Friends Champion and Exeter Dementia Action Alliance Lead)
- 2.55 **Reading Well for young people**
Rose Vickridge (Reading and Health Programme Manager, The Reading Agency) and Colin Bray (Service Development Manager, Health and Well Being, Libraries Unlimited)
- 3.30 **Putting it all together**
Plenary session and goal-setting
- 4.00 Close of course

Tea and coffee will be available at the end of the course, if people would like to stay and network!

Course fee: £30 per person for SWRLS and Network members, £40 for non-members, to include lunch. Members of CILIP's Community, Diversity & Equality Group are entitled to a free place sponsored by CDEG. Please note membership in the relevant section of the booking form.

This course is supported by the CILIP Community, Diversity and Equality Group, and Libraries Unlimited – and is being organised and delivered by SWRLS and The Network.

For further information and/or to book a place, please see the SWRLS website www.swrls.org.uk or contact: Shelagh Levett, director@swrls.org.uk