



SOUTH WESTERN REGIONAL LIBRARY SERVICE

Southern Interlending Forum, held at Exeter Central Library on 30 April, 2015
at 1.30 p.m.

Present: Kate Aston-Williams (Gloucestershire), Julia Browne (Devon), Helen Connick (Plymouth), Dawn Downes (University of Winchester), Anna Ewins (Cornwall), Debby Helmore (Torbay), Carol Giles (University of Exeter), Alice Lathbury (University of Winchester), Shelagh Levett (SWRLS), Paula Maguire (Hampshire), Alison Messum (Plymouth College of Art), Susan Reddie (Dorset), Sue Skegg (Hampshire), Gill Till (Gloucestershire), Gill Tristram (Poole), Saskia van Elburg (Plymouth University), Jo Weller (Wiltshire), Lesley Wiltshire (Devon).

1	<p>Welcome and introductions. Shelagh Levett, Director of SWRLS, welcomed everyone to the meeting. Everyone introduced themselves.</p>	
2	<p>Apologies. Emma Ainsworth (Gloucester College), James Butt (IOW), Helen Button (City College, Plymouth), Joanne Day (Bournemouth University), Kay Ecclestone (Cornwall College), Carol Gold (Somerset), Aileen Hamer (St. Luke's College), Katie Henshaw (Weymouth College), Ed Jewell (Jersey), Debs Jones-Davis (Gloucester University), Laura Milligan (Guernsey), Claire Moore (Weston College), Irene Murch (University of Bristol), Stephen Rankin (UWE), Sara Rigby (Swindon), Alison Ronicle (Bridgwater College), David Saunders (Plymouth), Gail Stuckey (Wiltshire), Sarah Woodcock (Petroc), Mark Zumpe (Portsmouth).</p>	
3	<p>SIL Working Brief. Shelagh went through the Brief from 2012, previously circulated. She highlighted the Action Plan update for 2012/13 and all present felt it was still relevant given that SIL has not met for a while. The following were agreed:</p> <ul style="list-style-type: none"> • Dawn offered to help review ILL pages on the website; • Dawn has ILL training guidelines and will send to Shelagh; • Contacts at BL were suggested - Bill Emery and Kate Ebdon - Shelagh to follow up; • The role of the Non-English language database and Joint Fiction Reserve to be followed up with CONARLS. 	<p>DD DD SL SL</p>

	<p>must support the objectives and priorities of SWRLS. Grants can also be used to support individuals attendance at external training and conferences up to £1,000. All Heads of Service have been sent information about the Scheme or see the website www.swrls.org.uk</p>	
5	<p>TCR/CONARLS update. Shelagh provided background to the research commissioned by TCR being out by the University of Sheffield. This is focussing on the strategic role of interlending. A survey was circulated to all public library Heads of Service. The main aims are:</p> <ul style="list-style-type: none"> • To establish current levels of provision of ILL services in public libraries; • To investigate managers' views of the role of the digital environment in resource sharing; • To investigate existing models of co-operation and resource sharing, identifying best practice. <p>Shelagh will have more information following the next TCR meeting on 6 May. Disappointment was expressed that the survey didn't go to ILL practitioners. (Post meeting update - the researchers are now seeking the views of ILL practitioners and Shelagh circulated a link to the survey to all public library ILL contacts on May 5.)</p>	
6	<p>Information exchange.</p> <ol style="list-style-type: none"> 1. Shelagh raised a request on behalf of a member to have information about ILL colleagues such as working hours. All present thought this would be useful. Shelagh to collate information; 2. Gloucestershire - looking into integrating UnityUK and their LMS; 3. Plymouth - service has been restructured and several staff, particularly those with ILL knowledge, have left. It was felt there was a lack of knowledge in the region about the Plymouth Music Service. Shelagh to discuss with new Head of Service; 4. Plymouth University - hoping to start interlending again as it was felt this was good publicity for the University and also good for utilising underused stock; 5. Hampshire - having problems with the on-line form for claiming credits from the BL. Information has to be input manually. BL are aware, but don't have the resources to rectify; 6. Devon: <ul style="list-style-type: none"> • New LMS; • Moving to a trust or mutual; • All spending being scrutinised and cost of ILL being analysed. Membership was raised - would a trust or mutual be eligible for Associate Membership? The Director felt this was doubtful as definition is based on the geographic region; 7. University of Winchester: <ul style="list-style-type: none"> • Implemented on-line requests - Dawn is presenting a paper at the FIL Conference; 	<p>SL</p> <p>SL</p>

	<ul style="list-style-type: none"> • E-books on the University's catalogue are not showing as such on Unity; • Working with the local public libraries on Worldshare and promoting the public library through the university; <p>8. University of Exeter - service restructure taking place - reduced staffing with no loss of service;</p> <p>9. Request charges - during discussion it became clear that services are charging widely differing amounts for requests. Shelagh to carry out survey.</p>	SL
7	<p>Chair and Secretary for future meetings: Kate Aston-Williams offered to become Chair and Alison Messum offered to become Secretary. Both were thanked for volunteering.</p>	
8	<p>AOB - there was no AOB.</p>	
9	<p>Date/venue of future meeting: It was agreed to meet annually. Date tbc.</p>	

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