swrls

SOUTH WESTERN REGIONAL LIBRARY SERVICE

Southern Interlending Forum, held at the University of Bristol on 29 April, 2016 at 1.00 p.m.

Present: Phil Anderson (Arts University, Bournemouth), Ceri Ashwell (University of Bristol), Kate Aston-Williams (Gloucestershire), Pete Barrett (University of Bristol), Teresa Butt (Somerset), Helen Connick (Plymouth), Dawn Downes (University of Winchester), Anna Ewins (Cornwall), Julie Hamlett (Bath Spa University), Felicity Nirdin (University of Bath), Paula Maguire (Hampshire), Katy Oliver (University of the West of England), Veronica Plowman (Plymouth University), Stephen Rankin (University of the West of England), Lioudmilla Smirnova (North Bristol NHS Trust), Mirjam Virkus (Strode College), Jo Weller (Wiltshire). Also in attendance: Joanne Cox (British Library), Shelagh Levett (SWRLS).

1	**Welcome and introductions.** Shelagh Levett, Director of SWRLS, welcomed everyone to the meeting. Everyone introduced themselves.	
2	**Apologies.** Emma Ainsworth (Gloucester College), Medi Bernard (Bournemouth), Julia Browne (Devon), Julia Burton (BANES), Rachel Carr (Southampton), Kay Ecclestone (Cornwall College), Karen Foster (Yeovil College), Emma Fraser (Dorset), Ed Jewell (Jersey), Alison Messum (Plymouth College of Art), Laura Milligan (Guernsey), Nick Niles (Torbay), Robina Prince (South Gloucestershire), Susan Reedie (Dorset), Sara Rigby (Swindon), Alison Ronicle (Bridgwater College), Doug Stimson (Science Museum at Wroughton), Gail Stuckey (Wiltshire), Gill Tristram (Poole), Saskia van Elburg (Plymouth University), Marie Weinel (BANES), Lesley Wiltshire (Devon), Mark Zumpe (Portsmouth).	
3	**British Library Update: Joanne Cox, Key Relationship Manager, BL.** Shelagh welcomed Jo to the meeting. Jo provided an informative and interesting presentation on the history of and current developments at the British Library in these challenging times. The presentation can be accessed here. Main points: - The BL has been involved in document supply since 1961, but from the 1990's onwards there has been a steady decline in ILL, from 4,000,000 transactions at the end of the 90's to just 400,000 in 2015. - Government funding accounts for 79% of the budget, with 13% coming from commercial activity. The library is not allowed to make a profit from publicly funded libraries. Government funding has declined by 30% since 2009, resulting in reduced staffing and acquisition levels. - Moving to digital - quicker and cheaper to provide. More legal deposit items are being provided electronically. - Research behaviour is changing - less physical use of resources, more digital. Researchers want to be able to data mine from wherever they are based. - The library has developed six core purposes: - Custodianship;	

	- o Supporting research; - o Helping business innovate and grow; - o Culture; - o Learning; - o Working with international partners. - A survey of customers resulted in the following as being seen as priorities: - o On-site access to reading rooms and exhibitions; - o Document supply: ▪ Individuals and smaller organisations can order by article and pay per order; ▪ Larger organisations can order and administer through their LMS; ▪ BL has designed an xml based Application Programming Interface (API) which searches own library catalogue and the BL's catalogue. Can also search within consortia. ▪ DRM Lite providing secure electronic delivery. Document can be sent to the library or end user. - o Imaging services: ▪ Can purchase copies of items within BL collections; ▪ BL provide digitisation services for third parties. - The BL works with a range of partners, including the following projects: - o EThOS - with UK HE - digitising and making accessible UK doctoral theses; - o EHESS - enhanced HE supply service supporting reading lists and course packs for HE; - o British Newspaper Archive with Find My Past. Provides access to newspapers through findmypast.com; - Looking to the future, the BL is working towards becoming the UK Print Hub. Continued partnership working will be a priority and we need to work together to ensure the library is delivering what we, its customers, need. In reply to a question, Jo confirmed that legal deposit copies are not loaned, only purchased items are loaned. Shelagh thanked Jo for her excellent presentation.	
4	**SWRLS update.** a. **Fundamental Review -** LISU has been appointed to carry out the research for the Review. The Review will cover the purpose of SWRLS and nothing has been ruled in or out. A call for evidence has been circulated to all SWRLS contacts and Shelagh urged all to comment. b. **Website -** the new website went live on Christmas Eve, but is still work in progress re content. A new facility is the members' only section and log in details for full SWRLS members should have been received. Please get in touch with your head of service or Shelagh if you haven't seen them. c. **ILL statistics collection -** Shelagh has circulated an e-mail defining a monograph for the purposes of SWRLS ILL statistics collection: - A monograph is a single: - o Book (fiction and non-fiction); - o Pamphlet (if catalogued);	

		- o Bound volume of journals; - o Journal; - o Play; - o Score; - o Orchestral part. - It does not include a single journal article or items supplied electronically by scanning or copying and these items should not be counted in the return. - For the avoidance of doubt, play and music **sets** will continue to be counted separately (sections 1.2 and 1.3 on the statistics reporting form). **d. Grant Scheme -** Shelagh reminded the Group about the Scheme. Bids are welcome for between £200 and £10,000. Initiatives must be led by a full SWRLS member and must have at least two partners. Grants can also be used for feasibility studies or matched funding. Bids must support the objectives and priorities of SWRLS. Grants can also be used to support staff attend external training courses and conferences up to £1,000. See the website www.swrls.org.uk for more information.	
5		**Information exchange.** a. There was discussion on a range of topics: 1. Charging SWRLS members for journal articles. The consensus of the group was that this should not happen, unless there is an exception. Shelagh to take back to the Management Board for a steer. 2. Refusal of public libraries to loan children's books to academic libraries. The view was that this was a local decision for each service to determine. 3. Academic libraries not lending, but still wishing to borrow. 4. Public library fees and charges - Shelagh to repeat the survey carried out last year. 5. Loaning of specialist material - need to manage the risk e.g. could loan the item if it can be replaced, but not if it is unique. 6. Public libraries promotion of ILL. It appears that some do and some don't, but again this was seen as a local policy decision. 7. Can libraries that don't subscribe to UnityUK still upload their data? Dawn Downes offered to raise with OCLC. b. Updates from members: 1. Hampshire: - Strategy being developed up to 2020; - Stockfund and mobile services being reduced. 2. Bath Spa University: - ILL service under review; - Anything requested with a cost of under £25 is likely to be purchased for stock as it is more cost effective than borrowing. 3. University of the West of England: - Moving to an emphasis on e-provision and therefore bookstock is reducing; - Patron driven acquisitions; - Using Royal Mail for ILL and the service is proving to be satisfactory and cost effective; - No longer on WorldCat so will need to use the library's catalogue for ILL;	**SL** **SL** **DD**

	• The library mainly use COPAC for searching.
	4. University of Bristol - introducing reading list software to help with future purchasing.
	5. University of Bath:
	    • Find DRM Lite very helpful;
	    • Transferring to Alma shortly;
	    • The library is promoted by departments at the start of the academic year.
	6. Cornwall - ILL is reducing.
	7. University of Winchester - on-line requests are helpful.
	8. Strode College:
	    • Tend to get most of their requests satisfied by one HE institution;
	    • Happy to lend, but are not on any joint catalogue.
	9. Arts University:
	    • Tend to order through BL on demand;
	    • Will be using DRM Lite shortly;
	    • Specialised so don't do much lending, but are willing to.
	10. Somerset - Libraries West incorporating Dorset and Poole in July and installing a new LMS.
	11. Gloucestershire - looking into removing restrictions on lending.	

7	**Chair and Secretary for future meetings:** Kate Aston-Williams still willing to be Chair. Shelagh to get in touch with Alison Messum to see if she is still willing to be Secretary.	SL

8	**AOB:**
	Matters outstanding from the previous meeting held on 30 April 2015:
	• **3. SIL Working Brief:**
	    a. The role of non-English language database and Joint Fiction Reserve to be followed up with Conarls. Subject specialisation to be added to the discussion.
	    b. Shelagh circulated an updated SIL Working Brief and asked members to send any comments/suggested amendments by the end of May (post meeting, due to delay in preparing the minutes, this has been revised to the end of September).
	• **6. Information exchange:**
	    a. Information to be collated about ILL colleagues working hours.
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		ALL
		
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9	**Date/venue of future meeting:** Date tbc.	