



South Western Regional Library Services CIO

Director

Tel: 07947 636301

E-mail: director@swrls.org.uk

SWRLS CIO MEMBERS' DAY

Thursday 25th April, 2019, 10.30 -15.30

Room 4D26, Library, University of the West of England, [Frenchay Campus](#), Coldharbour Lane, Stoke Gifford, Bristol, BS16 1QY (marked D on the map). For transport information: <https://www1.uwe.ac.uk/about/visitus/howtofindus.aspx>

SWRLS CIO's annual flagship event to share practice, update on projects and network with fellow members.

PROGRAMME

Refreshments and registration from 10.30

10.45 Welcome, housekeeping and introduction by SWRLS CIO Chair, Jackie Chelin.

10.55 Session 1: Chair, Donna Gundry, Plymouth College of Art and Honorary Secretary, SWRLS CIO

1. Partnership working:

a. Open Doors: Revisited - Paul Wells, Enquiries Support Librarian, University of the West of England: UWE Bristol Libraries launched the Open Doors project supported by SWRLS in 2013, working in conjunction with the Libraries West public library partnership. Since then the scheme has been popular and has continued to run without further evolution. Several recent factors have led UWE Bristol to look again at the Open Doors project and our relationship with members from outside the University. The presentation will look at our efforts to evaluate, update and improve our service in this area.

b. Creating opportunities for children and young people - Christina Evans, Relief Development Officer and David Hayden, Service Manager - Development, Somerset Library Service: West Somerset has been identified as having the lowest social mobility in the country. To help address this, Somerset Libraries have begun a 2 year programme of projects including addressing early years' literacy, digital skills, youth provision and engagement. The presentation will discuss the projects, how the service is working with multiple partners and how the projects could be potentially be replicated in other areas.

2. Cultural activities:

a. The Art of Libraries project - Jill Barker, Operations and Development Manager, Gloucestershire Libraries and Information: four years ago, Create Gloucestershire came to us and expressed concerns about the way in which art and culture are being squeezed out of the national curriculum and wanted to explore whether or not libraries could fill that gap. We are now coming to the end of a three year project dedicated to answering this question.

b. Libraries as Cultural Hubs - Sharon Kirkpatrick, Senior Manager, Early Help and Dorset Libraries: *Libraries as Cultural Hubs* is an Arts Council England National Lottery funded cultural development project which is being delivered by Dorset Library Service and our partner The Arts Development Company in Gillingham and Weymouth Libraries. The focus of the presentation will be an overview of the programme and its aims, the evaluation and impact of the events and artist residencies and the learning to date.

- 12.15 **Panel Session 1** - the speakers from the first 4 presentations will answer questions and there will be an open discussion on the issues raised.
- 12.45 **Launch of the SWRLS CIO Award** - the SWRLS CIO Chair, Jackie Chelin, will launch this exciting new initiative. The Award will be open to all SWRLS CIO member library services and staff working within them.
- 12.55 **Lunch and networking**
- 13.40 **Session 2: Chair, Jolanta Peters, Bridgwater and Taunton College and Trustee, SWRLS CIO.**

3. Resource sharing and promotion:

a. Reading the Region with the Reading Passport app - Michelle Phillips, Literature Development Officer, Literature Works: take a journey around the South West with the Reading Passport app. Literature Works will demonstrate some of the key features and explore how these can be used in libraries and by readers and writers in the region. The next steps in the app's journey as a literature development tool will also be raised.

b. The Hampshire experience of delivering a Dynamic Stock Model - Lucy Pick, Commercial Manager, Hampshire Libraries: the Hampshire model of dynamic stock, alongside supplier selection, was implemented 3 years ago to deliver savings whilst also streamlining processes and delivering efficiencies. We are now evaluating the new arrangements and are keen to share our experience in terms of practical impacts alongside our thoughts for the future. The presentation will cover the rationale for change, alongside the use of Collection HQ to effectively balance stock and prevent pooling. We will also touch on the outcome of our recent review of Stock Services.

4. Wellbeing:

a. Active life, active mind - Devon and Torbay - Colin Bray, Service Development Manager, Health and Wellbeing - Libraries Unlimited: during January 2019, the 50 libraries across Devon and 4 libraries in Torbay hosted over 250 events and activities designed to get people of all ages exercising their mind, body and soul. Over 2,500 people attended an Active Life Active Mind event in 2017 with 80% of participants stating that the event helped them to make new connections within their community and 35% stated they were encouraged to be more active. This will be an opportunity to learn more about the Libraries Unlimited 2019 Active Life Active Mind programme including outcomes and impact generated for services and library customers.

b. Mind - Fully booked: being well stocked for wellbeing - April Cursons, Assistant Learning Resource Advisor (HE) and Robyn Murgatroyd, Learning Centre Assistant, Yeovil College: inspired by Libraries West and the ever growing need for mental health information for young adults and student communities, Yeovil College LRC decided to set up their own Wellbeing Zone. Two LRC members will discuss what worked and why, share events, feedback and materials used in the project and show how the initiative continues to deepen connections and interactions with customers, colleagues and other library services.

14.50 Panel Session 2.

15.20 Closing remarks and date of SWRLS CIO Conference and AGM.

[See here](#) to book for this free event.

Uniting, inspiring and collaborating across libraries, information services and cultural organisations in the South West.